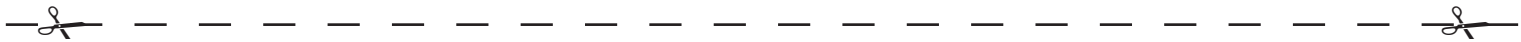


PLEASE  
AFFIX  
STAMP  
HERE

Royal Air Force Charitable Trust Enterprises  
Douglas Bader House  
Horcott Hill  
Fairford  
Gloucestershire  
GL7 4RB  
United Kingdom



## RETURNS

**Please complete the form below and include it with your returned item(s) so that we can process your request. Please affix the return label above to your package.**

We will not accept responsibility for lost parcels when returning goods and reserve the right to refuse an exchange or refund if we consider the goods have not been treated in accordance with the instructions provided with them. CDs, DVDs and Blu-rays will only be exchanged if faulty.

Please specify what items (s) you are returning:

.....  
.....  
.....  
.....  
.....

Reason for return:

- Faulty/damaged
- Wrong size
- Not as expected
- Ordered in error
- Other (please specify below)

Other Reason for Return: .....

Do you require:

- A Refund
- An Exchange/Replacement

If you are requesting an exchange or replacement, please detail requirements below:

.....  
.....

Please fill in your name, order number (found on your despatch note) and email address so that we can action your request and keep you informed about the process:

Title: ..... Initial: ..... Surname: .....

Order Number: .....

Email address: .....